



Nationwide Industries – Shipping & Handling Policies

Order Processing

- All orders under **\$100** will be subject to a **\$10 processing fee**.
 - Nationwide Industries will attempt to ship orders received by **12:00 PM ET** during normal business days on the same day in which order was received; orders received after **12:00 PM ET** will be **prioritized for shipment on the next business day**.
 - Backorders will be **held and shipped when available**, unless otherwise specified by the customer.
 - Nationwide Industries cannot guarantee specific delivery dates/times.
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Freight Terms

- **Prepaid Freight** – Standard freight will be prepaid on orders totaling **\$3,000 or more**.
 - **Orders Below Threshold** – Orders under \$3,000 will ship **freight collect** or **prepaid/add** as specified at the time of order.
 - **Special Delivery Charges** – Liftgate service, residential deliveries, or re-delivery fees (caused by consignee unavailability during normal business hours) will incur **additional charges**.
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Shipping Discrepancies & Damages

- Customers must notify **Nationwide Industries** of any **shipping discrepancies or damages within 72 hours** of receipt of goods.
- Claims submitted **after this period may not be eligible for review**.
- All claims must be submitted **in writing** to **Info@NationwideIndustries.com** and include enough details to support and proof of claim (e.g., photos if applicable).



813.988.2628

Info@NationwideIndustries.com



Return Policy

- Returns will **not be accepted after 90 days** from the date of delivery, unless the return qualifies under a valid **warranty claim**.
- Returns within the 90-day window are subject to a **20% restocking and handling fee**.
- Items must be returned in their **original packaging** and in **resalable condition**. Products not meeting these requirements will either be returned to the customer at their expense or disposed of without credit.
- Customers are responsible for **return freight costs**, unless otherwise agreed upon in advance.

Warranty Returns

- Warranty claims are **exempt** from the 90-day return window limitation and restocking fee (assuming the warranty claim is approved).
- All warranty returns must comply with ***Nationwide Industries' Warranty Policy**.

*See Nationwide warranty information at: [Nationwide Warranty](#)

*See Lockey warranty information at: [Lockey Warranty](#)



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